

To: Robin, George[Robin.George@epa.gov]
From: Salera, Jerry@DOC
Sent: Mon 8/19/2013 5:34:32 PM
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

George,

Yes, hopping on Amtrak is definitely quicker! You're always welcome to come and visit. However, if you'd like to meet other folks aside from me, we need to arrange and check their schedules.

Jerry

From: Robin, George [mailto:Robin.George@epa.gov]
Sent: Monday, August 19, 2013 10:24 AM
To: Salera, Jerry@DOC
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

yes, wow, two weeks? I could just up and take a train to Sacramento tomorrow or even shorter notice – seriously, I'll check with Terri. My guess is that we have east coast support before 2pm our time. Terri can set up on shorter notice, however I think the problem is that everyone and their cousin at Region 9 is using all the video rooms.

But still, I do like meeting you all in person when I can. I hope that I continue to be welcome with the DOGGR agency.

George

From: Salera, Jerry@DOC [mailto:Jerry.Salera@conservation.ca.gov]
Sent: Friday, August 16, 2013 11:32 AM
To: Robin, George

Subject: FW: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Looks like we need to arrange with Terri M. your end for a reasonable lead time as indicated below.

From: Phung, Vay@DOC

Sent: Friday, August 16, 2013 11:28 AM

To: Salera, Jerry@DOC

Cc: George Robin

Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Testing is completed. The connection was stable during the entire length(1 hour) of the video conference. A multipoint conference room was setup to fix the issue of with the dropped connection. Therefore we have some guidelines for future conferences between Conservation and EPA.

Video Conferences must be...

- [redacted] requested a week or two in advance so that Terri can have enough time to setup the conference.
- [redacted] scheduled prior to 2pm since multipoint conferencing support is coming from the east coast.

Vay Phung

Service Desk

From: Salera, Jerry@DOC

Sent: Friday, August 16, 2013 8:56 AM
To: Phung, Vay@DOC
Cc: George Robin
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Thanks Vay. Can you just please give me a feedback afterwards. I suggest to test the connection for at least 1 hour.

From: Phung, Vay@DOC
Sent: Thursday, August 15, 2013 4:15 PM
To: Salera, Jerry@DOC
Cc: George Robin
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

I've contacted Terri Maldonado and will perform a test tomorrow at 9:30am.

Vay Phung

Service Desk

From: Phung, Vay@DOC
Sent: Thursday, August 15, 2013 2:26 PM
To: Salera, Jerry@DOC
Cc: George Robin
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Jerry,

I'll definitely get in touch with Terri Maldonado or Steven Jong to perform a test call. I'll keep you updated on this request.

Vay Phung

Service Desk

From: Salera, Jerry@DOC
Sent: Thursday, August 15, 2013 1:49 PM
To: Phung, Vay@DOC
Cc: George Robin
Subject: FW: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Vay,

Kindly let us know if these “test” VC calls can be made, perhaps by next week. We’ll work out a schedule with EPA. Thanks.

Jerry

From: Robin, George [<mailto:Robin.George@epa.gov>]
Sent: Thursday, August 15, 2013 1:46 PM
To: Maldonado, Terri; Jong, Steven
Cc: Salera, Jerry@DOC
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Terri and Steven,

Please consider that if you need someone to “occupy” the video connection for a period of time

to ensure that the connection will not break, Jerry and I can certainly hold a discussion. It always helps us when we do hold discussion as there are numerous topics that need attention. Accordingly, we would not be disturbed if there are technical problems with the connection.

If you agree, then please simply let us know when you plan to test the connection and we will try to honor that date/time.

Thanks,

George

From: Salera, Jerry@DOC [<mailto:Jerry.Salera@conservation.ca.gov>]
Sent: Thursday, August 15, 2013 10:58 AM
To: Robin, George
Cc: Maldonado, Terri; Jong, Steven; Albright, David
Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

George,

I've passed on their names to our IT unit. Yes, I'd like to fix and debug this set-up first before we start doing regular VCs to discuss business. I'll be getting an update from them and will let you know.

Jerry

From: Robin, George [<mailto:Robin.George@epa.gov>]
Sent: Thursday, August 15, 2013 10:50 AM

To: Salera, Jerry@DOC
Cc: Maldonado, Terri; Jong, Steven; Albright, David
Subject: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Jerry,

I copied this message to Terri Maldonado (415) 972-3758 and Steven Jong (415) 972-3733 who are our Telecommunications Specialists.

Please let us know who is your Telecommunication contact so that they can try to resolve the “bugs” that interfered with our previous attempt to video conference last February. Perhaps we should do this debugging before trying to take on UIC business?

I will be calling to catch you on the phone to schedule a VC and the participants for Aquifer Exemptions (Cat Canyon and statewide). Key folks on our end will be me, David and Michele.

George

George Robin (robin.george@epa.gov)

Engineer, Underground Injection Control

US EPA, Region IX Phone (415) 972-3532

75 Hawthorne St. Fax (415) 947-3549

Ground Water Office

Mail Code: WTR-9

San Francisco, CA 94105

From: Salera, Jerry@DOC [<mailto:Jerry.Salera@conservation.ca.gov>]
Sent: Thursday, August 15, 2013 10:27 AM
To: Robin, George
Cc: Janes, Elizabeth
Subject: FW: VC connection to EPA Region 9 office

Hi George,

WE can't find the name of your EPA IT person that we need to work with to fix this VC connection? Can you please email me his contact details – thanks. I've cc: ed Liz in case you're out today.

Jerry Salera

Underground Injection Control (UIC) Program
CA Division of Oil, Gas and Geothermal Resources
801 K Street, MS 20-20
Sacramento, CA 95814
Tel: 916-323-1781
Fax: 916-323-0424
Jerry.Salera@conservation.ca.gov

From: Phung, Vay@DOC
Sent: Thursday, August 15, 2013 10:18 AM
To: Salera, Jerry@DOC
Cc: Service Desk Email@DOC
Subject: RE: VC connection to EPA Region 9 office

Jerry,

The communication between the two endpoints was dropping or packets did not return. I would have to search my email to find what the issue was. Do you remember the names of your contact? This will make it easier to find the email.

Do you have an approximate date of the VC?

Thanks,

Vay Phung

Department of Conservation

Enterprise Technology Services Division

801 K Street, MS 16-01

Sacramento, CA 95814

(916)558-5591

Vay.Phung@Conservation.ca.gov

Service Desk

(916)327-6260

ServiceDeskMail@Conservation.ca.gov

<http://docinsider/ETSD/ServiceDesk/Pages/ServiceDesk.aspx>

From: Salera, Jerry@DOC
Sent: Thursday, August 15, 2013 9:37 AM
To: Phung, Vay@DOC
Cc: Service Desk Email@DOC
Subject: VC connection to EPA Region 9 office

Good morning Vay,

Looks like we may need this VC link more regularly now with the expected volume of interaction. I remember we were able to connect last time, however, the link dropped-off. Was it our end that had a problem or theirs? Is it also possible to connect the Districts? I remember you had an EPA person contact that you worked with. Let me know if this is doable. I might need the VC next week. Thanks.

Jerry Salera

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